

Information for Constituents after Hurricane Gustav

MEMA PUBLIC INFORMATION

MEMA Public Information Line: 866-519-6362

FEMA

800-621-3362

ROAD CLOSURES

MS road info MDOT: 866-521-6368

VOLUNTEER AND DONATION INFORMATION

Volunteer information: 1-866-472-8265

Donation information: TBD

INSURANCE COMPLAINTS

Mississippi Insurance Department

Coast Office call 228-867-2202 and 228-867-2203

If you believe you have been treated unfairly in getting a claim paid, please contact the Mississippi Insurance Department at Main Switchboard: 601-359-3569 Statewide Toll Free: 800-562-2957 (Consumers Only)

PRICE GOUGING

Attorney General – Consumer Protection Division

(601) 359-4230 or 1-800-281-4418

FEMA TRAILERS MOBILE HOMES FOR KATRINA

Mississippi residents who registered with FEMA after Katrina in 2005 and have repair issues or have sustained serious damage to their FEMA travel trailer or mobile home should call the Mississippi Maintenance Call Center at 866-877-6075. Operators are available 24 hours a day, seven days a week. The Mississippi Call Center will address only Hurricane Katrina applicants.

RETIRED AND CURRENT FEDERAL EMPLOYEES

In preparation for Hurricane Gustav, the U.S. Office of Personnel Management (OPM) announced today it has established a toll-free assistance hotline number (1-800-307-8298) for current and retired Federal employees and annuitants who may be impacted by the hurricane in the Gulf Coast area.

FAMILY LOCATION

The Department of Homeland Security's Federal Emergency Management Agency (FEMA) has activated its National Emergency Family Registry and Locator System (NEFRS) and National Emergency Child Locator Center (NECLC) in connection with Hurricane Gustav. The system is now available to help families find members of their households from whom they may have become separated as a result of the storm. To access the system go to www.fema.gov or call the toll free number at 1-800-588-9822; available 24 hours a day.

AMERICAN RED CROSS

1-800-435-7669

SALVATION ARMY

1-800-725-2769

INSURANCE COMPANIES CLAIM REPORTING NUMBERS

ALLSTATE INSURANCE

1-800-54-STORM, or visiting Allstate.com.

FARMER'S

Farmers HelpPoint at 1-800-435-7764.

LLOYD'S of LONDON

866-264-2533

NATIONWIDE INSURANCE

Claim reporting number 1-800-421-3535.

STATE FARM INSURANCE

Customers should contact their local agent or call 800 SF CLAIM.

TRAVELERS INSURANCE

* Home, Auto and Boat/Yacht: 800.CLAIM33 (800.252.4633)

* Business: 800.238.6225

* Flood: 800.505.0193

MISSISSIPPI FARM BUREAU

Policy holders should call this number to report a claim:

1-888-275-7322

WINDPOOL

All the numbers to report claims and contact information are posted on the website.

www.msplans.com

General Questions/Customer Service: 1-800-754-6919

For new claims:

1-866-634-4465

Fax: 1-877-786-7275

ADDITIONAL COMPANIES

The following link has additional 800 numbers for insurance companies not listed above:

<http://www.iii.org/individuals/homei/tips/tollfreenumbers/>